To Celebrate Librarians

2015-2016 Annual Report
WHERE WOULD CIVILIZATION BE WITHOUT LIBRARIANS?

THEY ARE OUR GUIDES THROUGH THE VAST WORLD OF INFORMATION.

IN THESE PAGES, WE CELEBRATE THEIR DEDICATION AND SERVICE TO US AND TO COMMUNITIES EVERYWHERE.
Message from the Chair of the Board of Directors

Last year, the Library celebrated its centennial birthday and charted its progress throughout the past 100 years – yes, a century of serving the academic biomedical community and health care providers in the greater Houston community. Quite a record of service and tradition of excellence to follow!

Now, we turn to face the future to see what it brings after a year of many changes. In April, after serving seven years, L. Maximilian Buja, MD announced his decision to leave his position as Executive Director of The TMC Library. During his tenure, he worked tirelessly to ensure the Library improved its services, and provided outstanding resources essential for institutions of the TMC for their educational, research, clinical, and service missions during a challenging time for academic and healthcare institutions. We, the Board, are grateful for his leadership and dedication to the betterment of the library. As our national search for a New Executive Director is being launched, Stephanie Fulton, MSIS, Executive Director of the MD Anderson Cancer Center Research Medical Library is serving as Interim Executive Director of the TMC Library while continuing in her current position at MD Anderson. We greatly appreciate her willingness to serve this dual capacity during the transition.

The sale of the Jesse Jones Library Building by the Houston Academy of Medicine to UTHealth was finalized in late spring after a lengthy process with input from many individuals and institutions. I want to thank all those who worked for many months to make this happen. In parallel with the sale of the building a new lease was established for rental of the Library space from UTHealth. As part of the lease agreement UTHealth will provide significant upgrades to the infrastructure of the building, including space leased by the Library, and is also committed to providing significant tenant improvements in the leased Library space. As a prelude the Library Board is moving forward to develop renovation and redesign plans that will enable it to best meet the needs of its member institutions in the future for their teaching, research, clinical care and service missions.

Another major accomplishment was completing an overall assessment by an outside consulting firm of the IT functions of the Library, a critical component of the library’s operations, given the digital nature of publishing and information retrieval today. As one outgrowth of the consultant’s report, the Board has appointed an advisory committee made up of IT professionals from the Library’s governing institutions to oversee recommendations to increase efficiency and the effectiveness of our IT infrastructure and services. We are very grateful to our governing institutions for providing the expertise of their experienced IT staffs – I have no doubt they will help us improve our IT support services in the future.

These high-level changes will usher in a new era for the TMC Library, as we find ourselves poised on a new adventure, but with our vision and goals still firmly in hand, to provide the highest quality in librarian services and our collections to the Institutions of the TMC.

Let me also take the opportunity to offer my personal thanks to all the members of the Library Board, the dedicated professionals of the Library staff, and to the leaders of our member institutions who provide the resources for an outstanding facility.

George M. Stancel, PhD
Chair, Board of Directors
The TMC Library
As the newly appointed executive director ad interim of the TMC Library, it’s my privilege to tell you about the new and exciting activities that were the highlights of 2016. We completed initial work for a long-overdue renovation project to repurpose the library space to support more flexible and functional use. Students are thrilled with their new study hall, with technology enabled furniture, seating pods, comfy couches, colorful walls and bright lighting. The McGovern Rare Book Collection was relocated from the second floor to the first floor with expanded study and research areas and upgraded storage facilities for our rarest materials. A new, larger capacity handicapped lift was installed, and an exhibit room honoring Dr. Cooley’s lifetime accomplishments is completed.

It is critical that we continue to transform the library space to provide a welcoming environment and serve the needs of our clients. Another important step in that direction was completed last year with the evaluation and relocation of our print journal collection. Library staff from across many departments worked together to review the entire 190,000 volume collection. Unique items not available in the state of Texas were shipped to College Station to contribute to a collaborative project sponsored by The University of Texas and the Texas A&M University system libraries. We have access to all the materials located in College Station and can provide to our users through a fast and efficient fulfillment service.

Our liaison librarians are successfully becoming embedded within member institutions and they are holding office hours and participating in curriculum committees. Being onsite makes it easier and more convenient to work one-on-one with our faculty and students who want personalized assistance on their projects.

I am pleased to celebrate the excellence in customer service and expertise that is continuously offered by the librarians at the TMC Library. These information professionals work collaboratively with our faculty and students to further their educational and research missions and to creatively provide world-class collections and innovative services.

Stephanie Fulton, MSIS
Executive Director ad interim
The TMC Library

The mission of The TMC Library is to bring together resources, information, and expertise to provide innovative support for the acquisition, management, and delivery of biomedical knowledge to the Institutions of the Texas Medical Center.
Our Financial Picture

We continue to be both accountable and transparent in our operations, with accountability guidelines that are regularly reviewed by our Board of Directors, our standing Finance Committee, and Blazek and Vetterling, our independent public auditors. Our Fiscal Years runs from September 1st — August 31st.

FY 2015—16 Revenue

<table>
<thead>
<tr>
<th>Source</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Institutional Assessment</td>
<td>$7,699,229</td>
</tr>
<tr>
<td>Service Fees</td>
<td>122,507</td>
</tr>
<tr>
<td>Investment Income</td>
<td>313,737</td>
</tr>
<tr>
<td>Other Income</td>
<td>15,153</td>
</tr>
<tr>
<td>Contribution</td>
<td>242,703</td>
</tr>
<tr>
<td>Federal Contract</td>
<td>978,037</td>
</tr>
<tr>
<td>Total</td>
<td>$9,371,396</td>
</tr>
</tbody>
</table>

FY 2015—16 Expenses

<table>
<thead>
<tr>
<th>Source</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Salaries and Benefits</td>
<td>$3,135,012</td>
</tr>
<tr>
<td>Building Related Costs</td>
<td>291,330</td>
</tr>
<tr>
<td>Collections</td>
<td>3,042,025</td>
</tr>
<tr>
<td>Salaries &amp; Benefits</td>
<td>36%</td>
</tr>
<tr>
<td>Depreciation</td>
<td>147,732</td>
</tr>
<tr>
<td>Rent and Leases</td>
<td>763,164</td>
</tr>
<tr>
<td>Others</td>
<td>16%</td>
</tr>
<tr>
<td>Total</td>
<td>$8,822,668</td>
</tr>
</tbody>
</table>

Fundraising also played an important role in providing additional funds. Through grants, annual campaigns, special events and individual giving, we were able to add value to our collections, remove journals to a shared repository, undertake modest renovations, add new furnishings and install a new handicapped lift.

Over $243,000 in additional funds helped us go the extra mile for our students and constituents. We are very thankful to the generosity of our community towards the TMC Library, who helped to make this possible.
Celebrating Librarians

To celebrate librarians, we must first define today’s library. Libraries have evolved into central points of contact as sources of information, and that comes in a multitude of ways. Buckminster Fuller, who created the “Knowledge Doubling Curve” noticed that human knowledge doubled approximately every century up until 1900. By the end of WWII, it was doubling every 25 years. Now, it’s doubling on the average of every 13 months. But different types of knowledge have different types of growth rates. To wit, nanotechnology doubles every two years, and genetic, biological and clinical knowledge doubles every 18 months.

All this information can be found accessible through a library—a central point of contact. But it serves no purpose without people who organize it, find it, and bring it to you—the Librarians.

Imagine being a librarian today grappling with the magnitude of information available everywhere—especially our Medical Librarians who are vital to our educational, research and clinical institutions here at the TMC. Students have a hard enough time finding information and simply asking Google to find relevant and validated health and science resources is not the answer. What librarians do, with a smile, is to find the right answer to fit the question.

A crucial part of the educational process today is the ability to locate, evaluate and cite information resources, and that is what our librarians do best. They also teach critical skills and strategies on how to effectively find and evaluate “good” information from “bad” with clear references to validate the sources.

Our medical librarians are navigators of knowledge and instructors who teach information literacy to thousands within our institutions every year. Our librarians are trained in fostering skills of inquiry in students, providing tools and strategies to find information from multiple sources and assess its quality.

They sit on our educational institutions’ curriculum committees and design course work that is integrated into the curriculum.

Rutgers University professor Marc Ronson points out that a librarian “is a manager, a technologist, an investigator, explorer, curator and teacher.” We can add cheerful helper, effective partner and unbeatable organizer, possessing dogged determination, unbounded curiosity and a love of learning.

We view our librarians as fulcrums of academic productivity—with the potential to expand both the range and depth of creative work that faculty, researchers and students undertake—in so many different specialized disciplines. Our librarians are experts in bringing forward information to make it relevant, understandable and usable. They are data hounds casting a world-wide net to capture all the pertinent information they can find, filter it down and then arrange it in relation to a particular individual’s needs.

In these pages, we’ll be celebrating the librarians of the TMC Library, your librarians. Come meet them and celebrate them with us.

A study (on undergraduates) published in the College & Research Libraries journal shows that students who used electronic books and took a library instruction course had significantly improved odds of remaining enrolled over withdrawing. [http://crl.acrl.org/content/early/2016/09/27/crl16-968.abstract]

When the going gets tough, the tough get a librarian.

—Joan Bauer
The focus of the Client Relationship Management Department is to provide the best quality services to our clients and to support the information needs of the library’s governing and participating institutions through the library liaison program. Liaison librarians are the primary contacts for delivering high level reference and informational support to the institutions of the Texas Medical Center.

The liaison librarian program has proven to be popular. One of the goals of the program is to foster communication between the TMC Library and the educational institutions the library serves.

Liaison librarians offer on-site office hours for library services at Baylor College of Medicine and UTHealth McGovern Medical School. The UTHealth School of Nursing’s liaison program, ongoing since the previous year, has developed trusted relationships between faculty and students and the liaison librarian.

In addition to supporting on-site office hours, liaison librarians attend curriculum committee meetings at both medical schools and Baylor’s School of Allied Health Sciences. Also, they teach classes integrated into the schools’ curriculum and provide valuable assistance during UTHealth’s and Baylor College of Medicine’s SACS accreditation process.

Liaison librarians offer the following library services: free literature searches, systematic reviews, on-site and off-site curriculum integrated instruction, library orientations, subject research guides, and personal consultations. Liaison services are promoted to our governing and supporting institutions by posting announcements in electronic newsletters, through the library’s website, the liaison librarian newsletter, institutional events and on social media.

Our librarians’ outreach efforts have resulted in twice as many consultation requests than the previous year, for over 173 requests completed. Literature search requests increased from 129 to 194 and we continue to give orientation sessions to incoming students and ongoing classes in effective information retrieval.

Left: Nha Huynh and Marianne Galati at their desk located inside Baylor College of Medicine. Above: Nha Huynh teaching Harris Health students the basics of information retrieval.
Our pride in our Librarians

Librarians come in differing skill-sets, and just as faculty are specialized, so are our librarians. While our liaison librarians may have a more prominent public role, many others are working to ensure our systems and resources are running smoothly and seamlessly.

**Archival librarians** are the keepers of our history. Our archival librarians oversee our rare book collections, and manage a 10,000 square foot archival space that documents the history of the institutions of the TMC and the TMC itself. Papers, artifacts and publications from prominent faculty, researchers and administrators can be found in our archives, available for scholars to study now and into the future.

Our **collection development librarians** play a very important role behind the scenes. They work with our institutional researchers and faculty to develop the scope of our collections, whether in print or digital format. They must be attuned to the needs of the multiple specialties found at our educational, research and clinical institutions, and be familiar with trends, current publications and subject matter. On top of that, they must be skilled negotiators to get the best possible prices from the publishers.

Our **liaison librarians** are our frontline ambassadors to the institutions of the TMC. They are the face of the library and our most visible representatives. They teach classes, perform searches and systematic reviews, develop information strategies for researchers’ needs, answer questions, serve on curriculum committees and are indispensable to the students, staff, faculty and researchers of the TMC.

Critical are our **web and system librarians**, especially in this digital age. Over 90% of our resources are accessed digitally on any device—anywhere and at any time. We need these specialized librarians to ensure our computer systems run as smoothly as possible. They need to understand software systems, networking and web applications. The website is critical for easy navigation and accessibility to our constituents. **Catalog librarians** must be steeped in metadata methodology, and be able to apply proper terms and links to ensure all content is discoverable and accessible. They manage third-party websites, databases and are technically proficient.

The most important asset of any library goes home at night – the library staff.

—Timothy Healy
Our Resource Management Department completed a journals deselection project, in which over 60,000 volumes were sent to the Joint Library Facility (JLF) at Texas A&M University. An estimated 112,000 volumes already located at the JLF were claimed as Resource in Common, retaining their titles as part of the library's virtual inventory. These titles are freely available via interlibrary loan from the JLF. The TMC Library was one of the earliest medical library pioneers to adopt the Resource in Common model, and we are often sought out for advice from other libraries. The model is an innovative way to help libraries free up valuable floor space to provide more collaborative study room for students.

Last to go is the shelving, leaving open space galore

Wrapped and ready to go to JLF

New Resources for FY 2016

In January 2016, the TMC Library acquired access to Clinical Key, a clinical insight engine with a built-in presentation maker. It draws answers from the largest collection of clinical resources covering every medical and surgical specialty, with 1,400+ eBooks, 600+ top journals, 17,000+ medical and surgical videos, 2,900+ drug monographs, all trials on ClinicalTrials.gov and more.

Clinical Key Usage Statistics illustrated below:

It has become a key resource for our academic institutions, providing access to required textbooks for both UT Health and Baylor College of Medicine.

In addition, what we don’t have, we can quickly get through our Interlibrary Loan agreements. We filled 11,300 requests for materials that we borrowed from other libraries, and we received 3,785 requests that we filled for other libraries.
LIBRARY OPEN HOUSE

On March 31st, the Library invited donors and the public to see its newly renovated space. Visitors could view the Denton A. Cooley, MD Exhibit Room, tour the McGovern Rare Book Collections showroom, drop into the new librarian offices, visit the Herbert L. Fred, MD, MACP Student Study Hall and try out the modern handicapped lift, named in honor of Lex and Judy Frieden.

Left: Dr. Cooley Exhibit Room. Right: Dr. Max Buja, Library Executive Director, Louise and Dr. Cooley ribbon cutting.

Left: Dr. Buja, Judy and Lex Frieden cutting the ribbon for the new handicapped lift. Right: new librarian offices.

Left: Dr. Buja and Dr. Fred opening the new Fred Student Study Hall. Right: Herbert L. Fred, MD, Student Study Hall.
“Since the beginning of time, there has been a need to preserve artifacts in some fashion for later appreciation by new generations. As a result, it seems there has always been some form of a library in existence.” (from the pages of *The Library in Ancient Egypt*, Cairo University professor Dr. Abdel-Halim Nureddin)

In November, the McGovern Center hosted a three day conference, “Memories of the Nuclear Age” in collaboration with the Asian Society Houston, the TMC’s Institute for Spirituality and Health, and Rice University. About 15 scholars from Japan and others from the US addressed issues related to atomic-bomb collections, radiation, health and other topics.

Building on the strength of the Atomic Bomb Casualty Commission, we’re working with Armin Weinberg, PhD from Baylor College of Medicine to identify other collections related to radiation effects and events. Dr. Weinberg has worked on numerous projects related to the Chernobyl disaster and the effects of nuclear testing by the former USSR at the Kazakhstan nuclear testing site.

In other news, we were pleased to help our library partner, the Houston Methodist Hospital, in seeking background information about the founding of the hospital. Their staff dug through our archives looking for original photographs and documents.

UTHealth also sought out the archives for historical background to celebrate the life of Dr. John P. McGovern. They used the archives and the new rare book collections room to film interviews of people who had known Dr. McGovern well.

In early 2016, we completed the relocation of the McGovern Rare Book Collections into its new space on the first floor of the library, giving it greater visibility and functionality. Complete with a secured vault for our most valuable pieces, this new showroom for the McGovern collection was funded through the generosity of the John P. McGovern Foundation.
Texas Medical Center—Women’s History Project

A valuable ongoing project that is dear to our hearts as the keeper of history, is the Texas Medical Center-Women’s History Project. This project collects the oral histories and written contributions to the advancement of the Texas Medical Center by the women who helped to build it. In March, 2015, five more outstanding women were feted at a reception at the Library.

Left to right: Huda Zoghbi, MD, Baylor College of Medicine; Marianne Marcus, RN, EdD, retired, UTHealth School of Nursing; Mary Bussey Boice McGready, retired, M. D. Anderson Cancer Center; Dana Rooks, MLIS, University of Houston; and Margaret Caddy, RN, retired, Houston Hospice.

Student Appreciation Day

A picture says a thousand words. On March 2nd the Library hosted it’s fourth Student Appreciation Day with food, giveaways, drawings for gift cards, live Jazz, plenty of therapy dogs and a huggable cat.

The David Caceres Trio provided the music, and Faithful Paws brought the lovable pets. This tradition gives our hard-working students a much needed break from the stress and rigors of exam week. In the words of one Baylor student, “this is awesome!”
To Honor and Celebrate

Amid the busy work days, we took time to honor and celebrate the good people of the Texas Medical Center. Because of our uniqueness as a consortial library, we are one serving the many. At our Third Annual Holiday Luncheon Mingle, we honored three distinctive individuals who have contributed greatly to the betterment of the institutions of the TMC and our community. **Honorees:** David Underwood, Chair of the Board, TMC, in Memoria; O. H. “Bud” Frazier, MD, Texas Heart Institute; and Lifetime Achievement Awardee, Richard Wainerdi, PE, PhD, President Emeritus, Texas Medical Center Corp.
**Friends of the TMC Library**

The Friends of the TMC Library was founded in 1958 by a group of physicians and community leaders, with the purpose of encouraging community support for the Library and assisting in the Library's development and expansion of collections and services. Throughout the years, the Friends, a separate 501c3 organization, has funded many worthwhile projects of the Library.

This year saw changes to the board, with the retirement of long-time board member John Ribble, MD, and the addition of Mrs. Agnes Perry, Principal of the DeBakey High School for Health Professions; Alison J. Haddock, MD, Baylor College of Medicine; and Shanna Cummings, RN, Director, Care Management and Center for Innovation, Harris Health System.

**Support**

For fiscal year 2016, the Friends donated over $11,700 to the continuing education for librarians and other projects of the Library.

Friends event highlighted Cristin Aptowicz, above, author of bestselling “Dr. Mutter's Marvels”. The lobby of the TMC Library was decked out in colorful fall flowers for their annual fundraiser.

Dr. Allen Glombicki, President of Harris County Medical Society spoke on behalf of the Houston Academy of Medicine, which was also honored at the event.

The library hosts a dedicated webpage for the Friends for anyone interested in becoming a member, including online registration for membership and events. Join now and become a new Friend of the Library.

http://library.tmc.edu/friends/membership/
**SELECTED PROFESSIONAL ACTIVITIES**

**Poster Presentations:**

*Creating a Multi-institutional Library Liaison Program*, Beatrix Varman, MLIS, AHIP; Emily Couvillon, MSIS; Adela Justice, MLS; Kate Krause, MSLS, CLIS; Ashlynn Kogut, MSIS; Marianne Galati, LCSW, MLIS. Poster presented at the Annual Meeting of the Medical Library Association, (MLA) October 15-20, 2015, Austin, Texas.

*Developing a Systematic Review Service in Six Months*, Beatrix Varman, MLIS, AHIP; Ashlynn Kogut, MSIS; Adela Justice, MLS; Kate Krause, MSLS, CLIS; Marianne Galati, LCSW, MLIS. Poster presented at the Annual Meeting of the MLA, October 15-20, 2015, Austin, Texas.

*The Joint is Jumpin’: Using the Joint Library Facility at TAMU as a Collaborative Solution to Repurposing Library Space*, chronicled the TMC Library's successful partnership with the JLF. Joanne Romano, Head of Resource Management; Terrie Smalls-Hall, Resource Management Associate. Poster presented at the 2016 Texas Library Association conference, April 19, 2016, Houston, Texas.

*Getting Your Foot in the Door: Implementing Embedded Office Hours*, Emily Couvillon, MSIS; Rachel Helbing, MLIS. Poster presented at the MLA Annual Meeting, May 15, 2016.

**Publications:**


**Professional Affiliations:**

Beatrix Varman, MLIS, AHIP, Manager, Client Relationship Management Department, is a distinguished member of the Academy of Health Information Professionals (AHIP).

Rachel Helbing, MLIS, MS, AHIP, Liaison Librarian, is a member of the Academy of Health Information Professionals (AHIP).

Rachel Helbing was appointed to the Hospital Libraries Section/MLA Professional Development Grant Jury. She was also a recipient of the NN/LM SCR/SCAMEL Emerging Leaders Award.

“*No other Library in the country serves such a wide array of unrelated and diverse academic, medical and research institutions as there are in the Texas Medical Center. The TMC Library is essential to the success of the students faculty, physicians and researchers who conduct over $1 billion in research.*”

Robert C. “Bobby” Robbins, MD, President and CEO, The Texas Medical Center. 2014
# The TMC Library Board of Directors 2015-2016

<table>
<thead>
<tr>
<th>Name</th>
<th>Position</th>
</tr>
</thead>
<tbody>
<tr>
<td>George M. Stancel, PhD, Chair</td>
<td>UT Health</td>
</tr>
<tr>
<td>Robert C. Robbins, MD, Vice Chair</td>
<td>Texas Medical Center</td>
</tr>
<tr>
<td>Michael Fordis, Jr., MD, Secretary</td>
<td>Baylor College of Medicine</td>
</tr>
<tr>
<td>Linda Andrews, MD</td>
<td>Baylor College of Medicine</td>
</tr>
<tr>
<td>Gregory Bernica, CPA</td>
<td>Houston Academy of Medicine</td>
</tr>
<tr>
<td>Patricia Butler, MD</td>
<td>UT Health McGovern Medical School</td>
</tr>
<tr>
<td>Kevin Dillon, MBA, CPA</td>
<td>UT Health</td>
</tr>
<tr>
<td>Stephanie Fulton, MSIS</td>
<td>UT M.D. Anderson Cancer Center</td>
</tr>
<tr>
<td>Lisa A. German, MLIS</td>
<td>University of Houston</td>
</tr>
<tr>
<td>Suzanne Sears, MLS</td>
<td>Texas Woman’s University</td>
</tr>
<tr>
<td>William Thomson, PhD</td>
<td>Baylor College of Medicine</td>
</tr>
<tr>
<td>Arlo Weltge, MD, MPH, FACEP</td>
<td>Houston Academy of Medicine</td>
</tr>
<tr>
<td>Lynn Yeoman, PhD</td>
<td>Baylor College of Medicine</td>
</tr>
<tr>
<td>Stephanie Fulton, MSIS</td>
<td>Executive Director, ad interim</td>
</tr>
</tbody>
</table>

## Governing Institutions

- Baylor College of Medicine
- Houston Academy of Medicine
- Texas Medical Center
- Texas Woman’s University
- University of Houston Colleges of Pharmacy and Optometry
- UT Health
- UT MD Anderson Cancer Center

## Supporting Institutions

- CHI St. Luke’s Health
- Houston Community College, Coleman Campus
- Harris Health System
- Harris County Institute of Forensic Sciences
- Houston Department of Health & Human Services
- Houston Methodist Hospital
- LifeGift
- Memorial Hermann Hospital System
- Prairie View A&M University College of Nursing
- Shriners Hospitals for Children
- Texas Children’s Hospital
- Texas Heart Institute
- Texas Southern University College of Pharmacy and Health Professions