

The TMC Library
FY2017 Annual Report
We Rise



Houston Academy of Medicine – Texas Medical Center Library

1133 John Freeman Blvd., Houston, Texas 77030 <http://library.tmc.edu>

MESSAGE FROM THE CHAIR OF THE BOARD OF DIRECTORS



Serving as the Chair of the Library's Board the past two years has been a pleasure and an honor. It has been a time of major changes and their attendant challenges, but it has also been an educational and rewarding experience during which I interacted with some wonderful colleagues.

I have to begin this year's annual message with special thanks to Stephanie Fulton, MSIS, who took over leadership of the Library as the Executive Director *ad interim* in the middle of the last academic year. She took over the role on short notice while continuing to serve as the Executive Director of MD Anderson's Research Medical Library. We could not have had a better leader while we began our search for a permanent Executive

Director. Stephanie brought to the job an extensive knowledge of library science, an exemplary work ethic, dedication to serving the Library's member institutions, a collegial personality, and leadership by example. Under her guidance, the Library continued to provide its full range of services, underwent significant changes that improved the efficiency and effectiveness of its operations, implemented a new system of financial support by member institutions, helped plan major space renovations, and launched a national search for a new leader. Thank you, Stephanie!

We were also fortunate to recruit Debbie Sibley as the new Executive Director of the Library at the start of the current academic year. Debbie has a BA in education, an MEd in Guidance and Counseling, and an MS in Library Science. She served as the Director of Libraries at the Louisiana State University Health Sciences Center in New Orleans from 2008 – 2017, and prior to that served in positions at several hospital systems as well as the University of Massachusetts and Thomas Jefferson University medical libraries. She has been active in many national professional library associations and brings a wealth of knowledge and experience to the TMC Library along with great leadership skills. She has already had a significant impact on the Library in her first months on the job and I am looking forward to her leadership of the Library in the coming years.

Looking ahead to the future, a number of changes are already being planned. These include major renovations to the Library's current space, movement of its extensive archival holdings from the current offsite location to space in the JJJ Building, and working to ensure that the Library provides needed resources and services for faculty members, students, and staffs of member institutions during this time of rapid change in health care, research, and education.

Finally, I want to acknowledge the Board of Directors, the dedicated members of the Library staff, and leaders of our member institutions. They all played important roles that have enabled the Library to provide essential resources and valuable service for the faculty, students, and staffs of our TMC community, and I am confident they will continue to do so in the future. Thanks to all!

George M. Stancel, PhD
Chair, Board of Directors
The TMC Library

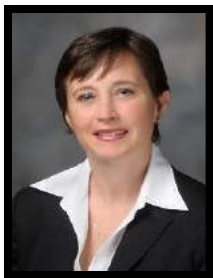
MESSAGE FROM THE EXECUTIVE DIRECTOR



I am very happy to serve as the new Executive Director of The TMC Library. Throughout the nearly year-long recruitment and interviewing process, I came to believe that taking on this role would be very challenging but also very rewarding. During the first challenge, Hurricane Harvey, I learned several things about the Library. The TMC Library staff is a professional and caring group of people who are very dedicated to doing a good job. They were helpful, informative and eager to get back to work. It is possible to get a lot of work done using e-mail, phones, texting and WebEx. Stephanie Fulton and Dr. George Stancel are excellent colleagues who did everything they could to keep me informed and on track during that challenging time. I also learned that it is a really good idea to show up early for the HR orientation. Picking up keys and my ID on the Friday before Harvey allowed me to enter the building during my first week on the job. I learned that our students and faculty value the Library as both a space to study and an educational resource. Throughout the week that the Library was closed, students repeatedly knocked on the doors and asked to enter even though we were not able to unlock the doors. I further learned that it is hard to track a storm when you don't know the area you live in. It was helpful to keep a map open so that we could find out if OUR area was in the tornado warning area. And, finally, I learned that friends and colleagues are your friends and colleagues no matter where you live; so many of them sent texts and e-mails, and called to check on us in our new home throughout the Harvey experience. I am looking forward to working with the Board and our constituent groups to plan the Library's renovation as well as new programs and services for the TMC Community.

Debbie H. L. Sibley, MLS, MEd
Executive Director
The TMC Library

MESSAGE FROM THE EXECUTIVE DIRECTOR AD INTERIM



What a year this has been!

A major focus as we started 2017 was the recruitment of a permanent executive director for the TMC Library. The Library Board and the Search Committee worked together in the successful recruitment of Debbie Sibley, who started in her official capacity on August 25, 2017, or the week of Harvey, as many of us now refer to the last week of August.

During my tenure at the TMC Library, I was continually impressed with the commitment to provide excellent service to the students, faculty and staff of the member institutions. Changes in leadership can make it difficult to remain focused on the mission, but that is just what the library staff did. Routine library services, including interlibrary loan, expert searching, archival reference, and access to resources, did not miss a beat. In addition, new programs and projects were piloted, including extending hours during finals in the Dr. Fred Study Hall, providing additional liaison services to the School of Public Health, offering webinars to support remote class attendance, and enhancing access to online resources using updated technology.

I am grateful for the opportunity to have worked with such talented and committed colleagues this past year. I look forward to seeing the TMC Library team move forward with renovations and other initiatives.

Stephanie Fulton, MSIS
Executive Director ad interim
The TMC Library

We Rise

The Texas Medical Center Library FY2017 Annual Report

We rise. The TMC Library continued to rise to successfully meet the demands, opportunities, and challenges of FY2017 (September – August).

Ms. Stephanie Fulton, Executive Director of the University of Texas MD Anderson Cancer Center Research Medical Library, served as the TMC Library's Executive Director ad interim from April 2016 until August 2017. Ms. Fulton balanced her dual roles with dignity, strength, and skill. She supported the staff, who continued to maintain access to an outstanding biomedical collection and provide excellent services to the Library's member institutions. She buoyed the staff as they rose to success on many occasions, and FY2017 was full of all sorts of occasions, to be sure.

The Board of Directors' search for the new Executive Director was an arduous process. The appointment of Debbie Sibley was the pinnacle of success for this crucial mission. She joined the Library on August 28th, just in time for Hurricane Harvey. Her strong leadership abilities, calm demeanor, and experience with hurricanes were invaluable attributes to begin the successful and ongoing recovery from the flooding sustained by the Library. She demonstrated to the staff how to rise above the fray, the annoyances that sometimes litter our world.

The Library also rose to success during FY2017 by hosting several successful events:

- The annual Student Appreciation Event held in March was very well received, with more than 400 students coming through our doors to enjoy food, Faithful Paws pets, and live jazz.
- The John P. McGovern Historical Collections and Research hosted a National Library of Medicine exhibit titled "Frankenstein: Penetrating the Secrets of Nature".
- The Holiday Mingle was held in December and honored Dr. Richard Ruiz, Dr. Lex Frieden, and Dr. Richard Wainerdi.

The Library infrastructure rose to its present strengthened state with:

- Improved IT access and the implementation of cloud storage.
- The addition of several key staff members, including a highly skilled IT professional and two experienced librarians.
- Ongoing staff development, much of which was funded by the Friends of the TMC Library.

The Library's reputation rose in stature as characterized by:

- Staff members making numerous presentations at library conferences and receiving awards and recognition.
- Staff members being appointed to leadership positions in national library organizations.
- Greater engagement of the Board of Directors.

In addition to the TMC Library's ascent to an advanced level, we all rose to a higher plane by experiencing some aspect of the total eclipse of the sun, a once in a lifetime experience for many.



And then came Hurricane Harvey. The Library sustained considerable damage, from which it is still recovering. Debbie Sibley handled business with great clarity of thought and precision of task. From afar, via cell phone and tablet, she communicated constantly with all concerned. She directed the staff in a methodical, steady manner, tranquil all the while. During her first week on the job, she helped her new staff rise to the occasion with confidence and dignity.



In FY2018, the TMC Library plans to continue to rise to success in part by redesigning the Library's physical space. UTHHealth purchased the Jesse Jones Library Building in FY2016 and has set aside financial resources for the renovation of the Library:

- The McGovern Historical Collections will be relocated to the TMC Library in a new space designed specifically for these archives. This important, robust collection will be more accessible to the Library's member institutions, researchers, and scholars.
- The popular Herbert L. Fred, MD, FACP Student Study Hall will be enlarged.
- More well-equipped student study areas will be made available.
- An efficient, shared Reference and Circulation desk will greet visitors entering the Library.
- Staff offices will be updated.

The TMC Library will rise to achieve these and many other goals in FY2018. We invite you, our constituents, to rise with us. Together, we can reach our full potential.

A special note from the TMC Library Staff: The Library's fiscal year 2017 was September 2016 – August 2017. However, we can't count ourselves as Houstonians and Texans if we don't mention the 2017 MLB Champions, the Houston Astros, who brought it home for Houston on November 2, 2017! What a great win for our great city!



REVENUES AND EXPENSES

Fiscal Year Ended August 31, 2017

Operating Revenues:

Institutional Assessments	\$	7,676,406
Service Fees		147,984
Federal Contract		1,335
Contributions		532,399
Investment Income		359,508

Total Operating Revenues	\$	8,717,632
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Operating Expenses:

Salaries & benefits	\$	2,610,763
Building related costs		225,205
Collections		3,165,516
Depreciation and amortization		199,702
Rent & leases		711,124
Others		579,912

Total Operating Expenses	\$	7,492,222
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The TMC Library is committed to sustaining transparent business operations and accountability. Its financial records are audited annually by an independent certified public accounting firm that specializes in not for profit organizations. The finances are overseen by the Finance Committee of the Board of Directors. Library management places foremost importance on maintaining stalwart stewardship and wise investments.



The TMC Library Statistics and Activities

The TMC Library has two portals, its physical presence and the website. Last year, patrons visited the Library 94,124 times and there were 1,290,803 visits to the website. The website visitors were 21.7% new users and 78.3% returning patrons. The Library engaged these patrons and other members of the TMC community in numerous ways in FY2017.

The Client Relationship Management Department

- Answered 2,364 questions via chat, email, phone, social media, and in person;
- Taught 77 classes to 1,698 attendees;
- Provided 258 consultations, a 33% increase over last year;
- Performed 194 literature searches, a 14% increase over last year; and,
- Performed 23 systematic reviews, a 44% increase over last year.

Interlibrary Loan is a valuable service for faculty, students, and staff that provides access to materials that are not owned by The TMC Library. These materials are available within 24 hours of the request.

- 29,870 Total transactions
- 14,390 Documents borrowed
- 7,459 Documents delivered
- 8,021 Documents lent

The John P. McGovern Historical Collections and Research Center

- Hosted a National Library of Medicine exhibit titled “Frankenstein: Penetrating the Secrets of Nature.” In conjunction with this exhibit, the department organized a fun Halloween event tied to the Frankenstein exhibit, during which medical residents, graduate researchers, librarians, and the public read excerpts from Eric Sirota’s musical “Frankenstein: Day of Wrath.”
- Participated in outreach to Houston-area secondary schools through the Rice University Public Humanities Initiative, which is funded by the Mellon Foundation and has a focus on medicine.
- Conducted an annual Community Archiving Workshop, for the Association of Moving Image Archivists Conference, that helped community organizations preserve their media collections.
- Presented lectures by its archivists at several events including the UT School of Public Health’s seminar series “The History and Culture of Disease and Healing,” where the Atomic Bomb Casualty Commission was discussed.
- Co-sponsored the Houston History of Medicine Lecture Series in conjunction with Baylor College of Medicine and the McGovern Center for Humanities and Ethics.
- Hosted a graduate student from Texas Woman’s University, who created an exhibit promoting the Cora and Webb Mading rare book collection on public health. She also organized an event to promote the exhibit and developed a poster that was accepted at the South Central Chapter of the Medical Library Association.
- The McGovern Historical Center hired an outside appraiser to ascertain the value of the historical collection. The appraiser Kurt Zimmerman said “The McGovern Historical Center has the most important and largest collection of archival material in Texas focusing on medical history. It also compares favorably to larger, longer-established medical archives nationally, especially considering the Center’s relatively short period of formal development.”

“The Texas Medical Center Library is a superb institution, the veritable heart of the Texas Medical Center in so many ways. And in my view, the McGovern Historical Research Center is one of the “diamonds in the crown” that represents the sterling reputation the Library has achieved in its distinguished history.”

William H. Kellar, PhD

Resource Management Department

The 25 most popular journals for FY2017 were:

Requests

Nature (London)	7690
The New England Journal of Medicine	7060
JAMA: Journal of the American Medical Association	4720
Science (New York)	4414
Pediatrics (Evanston)	4059
Neurology	3425
The Lancet (British edition)	3263
Cochrane Database of Systematic Reviews	3184
Obstetrics and Gynecology (New York)	3098
Critical Care Medicine	2923
Plastic and Reconstructive Surgery	2618
Annals of Internal Medicine	2492
Cell (Cambridge)	2489
Chest	2431
Circulation (New York)	2386
Nature genetics	2384
Clinical Infectious Diseases	2257
Anesthesia and Analgesia	2183
PloS One	2068
Journal of Clinical Oncology	1998
The Journal of Pediatrics	1977
Journal of the American College of Cardiology	1953
Nature Medicine	1899
American Journal of Obstetrics and Gynecology	1859
Pediatric Critical Care Medicine	1828

New Resources

The TMC Library now subscribes to the full collection of the Journal of Visualized Experiments (JoVE) video sections including Behavior, Biochemistry, Bioengineering, Biology, Cancer Research, Chemistry, Developmental Biology, Engineering, Environment, Genetics, Immunology and Infection, Medicine and Neuroscience. This is a peer-reviewed scientific video journal that advances research and science education by making and publishing videos of scientific experiments from the top laboratories around the globe. Since 2006, JoVE has produced over 5,500 videos of demonstrated experiments.

<https://www.jove.com/>

The TMC Library also now subscribes to AccessMedicine's Case Files® Collection. This McGraw-Hill resource helps students learn and apply basic science and clinical medicine concepts in the context of realistic patient cases, and allows faculty to incorporate clinical cases into their digital curricula.



Professional Activities

Posters and Presentations

Beatriz Varman, MLIS, AHIP, Head of Research and Instruction.

Marianne Galati, MSW, MLIS, Liaison Librarian.

Co-authored a poster on *The Publisher and Editor Regretfully Retract This Article Because...Teaching Retraction*. Poster presented at the annual meeting of the Medical Library Association, May 2017, Seattle, WA.

Joanne Romano, MLS, Head of Collection Development.

Poster presentations at the annual Charleston Conference in Charleston, South Carolina, November 3-5th, 2016:

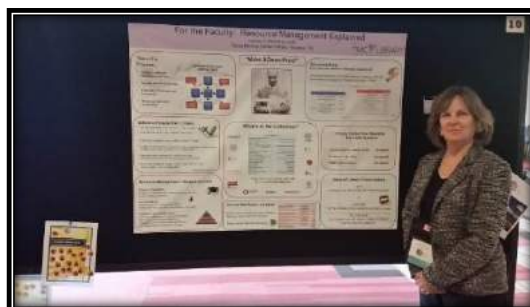
- "Demonstrating the Value of the Collection:" This poster discusses how the library's collection supports research, teaching, education, assessment, faculty retention, clinical care and budget needs, thereby meeting shared goals between library and institutional administrators.
- "Embracing the Future While Preserving the Past: Libraries Find Common Ground at the Joint Library Facility:" This poster discusses how the TMC Library partnered with the Joint Library Facility at Texas A&M University to preserve access to print journals and books using the Resource in Common model, and to provide library space for student collaboration and study. With co-presenters, Wyoma VanDuinkerken, Professor, Director of the Joint Library Facility, TAMU, and Terrie Smalls-Hall, Resource Management Associate, TMC Library.

Sandra E. Yates, MSIS, CA, DAS, Archivist and Special Collections Librarian.

- "Community Archiving Workshop," AMIA Annual Conference, Pittsburgh, PA, November 9, 2016.
- "Building Regional AV Preservation Coalitions Using the Community Archiving Model," AMIA Annual Conference, Pittsburgh, PA, November 11, 2016.
- "AtoM: Texas Health Science Libraries Consortium, Special Collections Group chooses an archival management system," AHA! Spring Meeting, Houston Metropolitan Research Center, Houston, TX, April 19, 2017.
- "Christmas Seals in Houston: How the Houston Anti-Tuberculosis League funded tuberculosis prevention & treatment, 1911-1950," Nurses Week Lecture, Texas Woman's University, Houston, TX, May 2, 2017.

Nha Huynh, MLIS, Education Librarian.

- "What Type of Review Are You? An Interactive Game to Teach Users about Review Literature Typology." Lightning talk presented at the Medical Library Association Annual Meeting in Seattle, WA, May 29, 2017.
- "Please Follow Us: Tools and Tips for Getting the Most Out of Social Media." Technology panel presentation presented at the Medical Library Association Annual Meeting in Seattle, WA, May 29, 2017.
- "Level Up: Modern Web Trends for Libraries." Paper presented at the Medical Library Association Annual Meeting in Seattle, WA. May 22, 2017.



Professional Affiliations

Debbie Sibley, MLS, MEd, Executive Director.

- Medical Library Association National Program Committee 2017, Chair
- South Central Chapter, Medical Library Association Awards and Scholarship Committee Chair, 2017
- South Central Academic Medical Libraries Finance Committee, Chair
- Louisiana Digital Consortium, Treasurer, 2016-2017

Stephanie Fulton, MSIS, AHIP, Executive Director *ad interim*.

- Medical Library Association, Board of Directors, Member, 2017-2020
- South Central Chapter, Medical Library Association, Finance Committee, Member-at-Large, 2017-2019
- Texas State Library and Archives Commission, TexShare Advisory Board, 2013-2015; 2015-2017

Beatriz Varman, MLIS, AHIP, Head of Research and Instruction.

- Medical Library Association, Membership Committee MLA Research Section, Chair
- South Central Chapter of the Medical Library Association
- Academy of Health Information Professionals, Distinguished Level
- Baylor College of Medicine, Adjunct Assistant Professor, 1994 through present
- UTHealth McGovern Medical School, Volunteer Faculty, 2008 through present

Joanne Romano, MLS, Head of Collection Development.

- Medical Library Association, member 2007-present
- South Central Academic and Medical Libraries Consortium, Collection Development Committee, member 2007-present
- South Central Chapter of the Medical Library Association, member 2009-present, Continuing Education Committee member 2015-present
- Technical Services Committee, Texas Health Science Center Libraries Consortium, member 2007-present, Chairperson 2009-2010, 2016-present
- TexShare Electronic Information Working Group, member 2015-present
- Texas Medical Center Library Collection Development Committee, member 2008-present, Chairperson 2013-present

Sandra E. Yates, MSIS, CA, DAS, Archivist and Special Collections Librarian.

- Association of Moving Image Archivists (AMIA)
 - AMIA Community Archiving Workshop Planning Group
- Society of American Archivists (SAA)
- Society of Southwest Archivists (SSA)
- Texas Archive Resource Online (TARO)
 - Vice-Chair, TARO Steering Committee
- Institutional Review Board (IRB) Committee, Texas Woman's University, Houston
- Archivists of the Houston Area (AHA!)
 - AHA! Treasurer, Board Member

Marianne Galati, MSW, MLIS, Liaison Librarian.

- Medical Library Association
- Baylor College of Medicine Curriculum Committee, non-voting member
- Baylor College of Medicine Distance Education Planning Committee

Amy Taylor, MLS, Liaison Librarian.

- Medical Library Association, member 2016-present
- Medical Library Association, Diversity and Inclusion Task Force, 2017 - 2019

Richard Guinn, MLS, Catalog and Metadata Librarian.

- American Library Association (ALA), member 2003-2011, 2015-present
- Library Information Technology Association/Association for Library Collections and Technical Services Cataloging and Metadata Management Section Authority Control Interest Group, a division of the ALA, member-at-large, 2012-present

Publications

Embracing the future while storing the past: the Joint Library Facility Story

Wyoma VanDuinkerken, Joanne Romano (2016) "Embracing the future while storing the past: the Joint Library Facility story", *Library Review*, Vol. 65 Issue: 6/7, pp.420-428, <https://doi.org/10.1108/LR-11-2015-0113>

Abstract: Focuses on the Joint Library Facility's services and how Medical Science Libraries have embraced the Resource in Common model to save service copies for their patron's use while allowing libraries to reclaim critically needed space and develop library services that better meet the needs of their patrons.

This Space Wanted: How Four Academic Medical Libraries and One Joint Storage Facility Converted Libraries from Materials Warehouses to Usable Spaces

Wyoma vanDuinkerken, Nancy Burford, Joanne Romano, Richard Wayne, John Weed, (2016), *This Space Wanted: How Four Academic Medical Libraries and One Joint Storage Facility Converted Libraries from Materials Warehouses to Usable Spaces*, in Samantha Schmehl Hines, Kathryn Moore Crowe (ed.), *The Future of Library Space (Advances in Library Administration and Organization, Volume 36)*, Emerald Group Publishing Limited, pp.131 - 144. Abstract: The use of high-density remote storage facilities helps alleviate competing space needs in academic medical libraries while they continue to support core services and supply service copies of resources.



The TMC Library Board of Directors FY2017

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Houston Methodist • LifeGift • Memorial Hermann Hospital System
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Texas Heart Institute • Texas Southern University College of Pharmacy and Health Professions

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